

## How to purchase your Decatur Bulldog Boosters 2021-22 Membership

**Purchasing online:** Go to Decatur the Bulldog Boosters: <https://decaturbulldogboosters.org/>

1. Click **“Join DBB”**. This will take you to the GoFan website, the provided vendor of Decatur and Renfroe Athletics All Sports Mobile Passes for game admittance.
2. Select the Membership level you want by **clicking the “+” to the right to select “1” package level**. Note Membership levels and benefits are listed below the selections.

**Membership Packages come with a designated # of tickets that you and your family will use for game entry.** You will use your smartphones to “redeem” these tickets at the gate for game entry.

To choose a Membership, consider what level of donation you would like to make to DBB. Inclusive with the price are a number of tickets and benefits. Determine the number of tickets you and your family/student might need.

### **The higher the level, the more funds that will go to support the student athletes.**

**Fees:** Go Fan is charged a percentage by credit card companies and DBB must pay those. By paying fees as part of your Membership, you offset costs that would be incurred by Decatur Athletics and DBB.

3. Scroll to bottom and click on **“Get One Ticket”** in the bottom black bar. Note: this is purchase of your whole Membership, inclusive of the tickets shown in the description. Your confirmation will verify this.
4. You will be taken to the **“Review and Buy”** page where you will need to click the **“Add information”** at the top. Enter First, Last Names, Address, Email, Phone Number and click **“Submit”**.
5. You now see the Summary screen, showing the DBB Level you are purchasing, your information and the price, click **“Buy Now” in the black bar at the bottom**.
6. You can **check out as Guest or Create an Account.** **\*\*Remember the email and password you used.\*\*** You will need this to set up the Go Fan App on your phone and Family members.
7. **Enter your payment information.** Once you have entered your info, you’re the owner of your Tickets!
8. Go to **“How to Access Your Tickets”** for instructions on accessing for game admittance.
9. If a Bulldog Spirit Flag was included in your Membership, it will be delivered to the address on file.

### **How to Access Your Tickets**

- Download the GoFan “Utilities” (Not Box Office!) app or go to GoFan.co on your phone web browser.
- You will see GOFAN and “Get Tickets Now” **Go to bottom of the screen and click the 3 lines “More”**
  - **Login with your GoFan account email and password used during purchase.** If you cannot login, it is due to one or two of the following:
    - You are not using the email you thought you used during GoFan account creation 😊
    - You are not using the correct password – reset your password using reset
    - You are on Go Fan Box Office App and not Go Fan Utilities App –get the Go Fan Utilities App
- Once logged in (you’ll be back on the GOFAN “Get Tickets Now” screen), go to bottom, **click “Tickets”**
- You will see your Membership level and the number of Tickets Purchased and the number of “uses left”.
- Click **“View My Pass”**. At bottom **click black bar: “Use 1 Pass”** (You’ll be using 1 of your tickets).
- **Note that here you will see a Red Hand (STOP), gate ticket takers will click green redeem button.**
- You are done, go to the game and GO BULLDOGS!

You can use as many tickets as desired for as many family members at game entry. You can redeem, for example, 4 for all Family Members, at one time. This will reduce the number of “uses left” (or tickets) by 4.

OR each family member can redeem, and enter separately for game admittance by using the Go Fan App, logging in using the User Name and Password used to create the Account, going through the same “How To Access Your Tickets” process and redeeming a ticket.